

explorē 8: Installing the v1.3.2 Update

Important Note: *The v1.3.2 update may remove all existing images from your device. To avoid permanent loss, back up your images before proceeding. Backup instructions can be found at <https://www.humanware.com/support/explore-8-handheld-electronic-magnifier/>.*

Introduction: The v1.3.2 software update for the explorē 8 magnifier addresses intermittent, random power-management and charging anomalies, corrects sporadic failures of the auto-shutoff function found in some devices, and an edge case where the display image may invert at the lowest magnification. The following instructions describe the installation procedure necessary to ensure optimal device performance.

In most cases, the update to v1.3.2 software will be a two-step process: first, to v1.2.8.655, then to *v1.3.2.686.

Please follow the instructions below closely. Failure to do so may result in the need to return your device for software reinstallation at your expense.

NOTE: A generic video demonstration of this process is accessible from the explorē support page at <https://www.humanware.com/support/explore-8-handheld-electronic-magnifier/>.

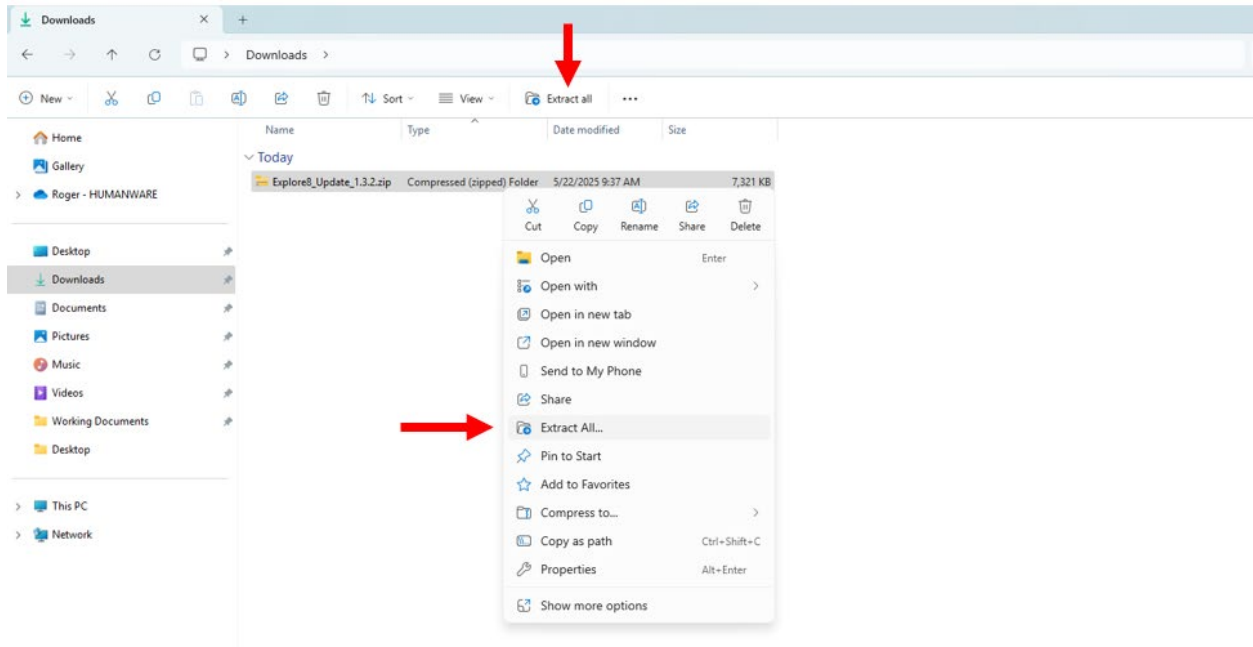
Update Instructions:

1. Verify and note your explorē 8's current software version.
 - a. Power on.
 - b. Press and hold the orange contrast button to access the Menu.
 - c. Move down the Menu to About and tap.
 - d. Make note of your software version: _____

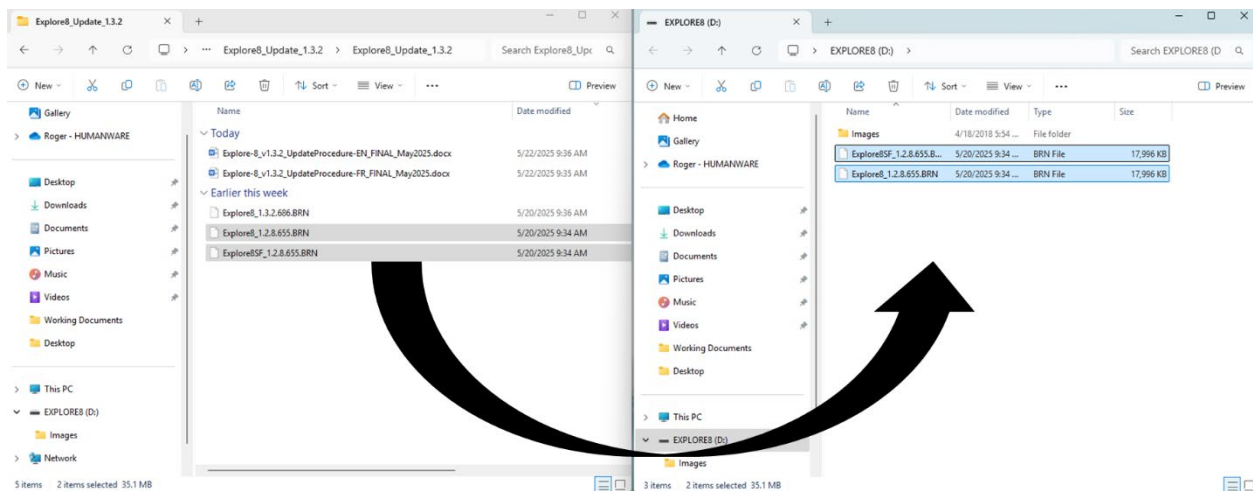
If your version number is lower than v1.2.8.655, follow all the steps that follow.

If your version number is already v1.2.8.655 (or greater), follow steps #2 to 4, then skip to Step # 11.

2. Download the Explore8_Update_1.3.2.zip from <https://www.humanware.com/support/explore-8-handheld-electronic-magnifier/>.
3. Find the downloaded ZIP file on your computer, right-click, and click “Extract All” or use the toolbar. Remember where you extracted these files.



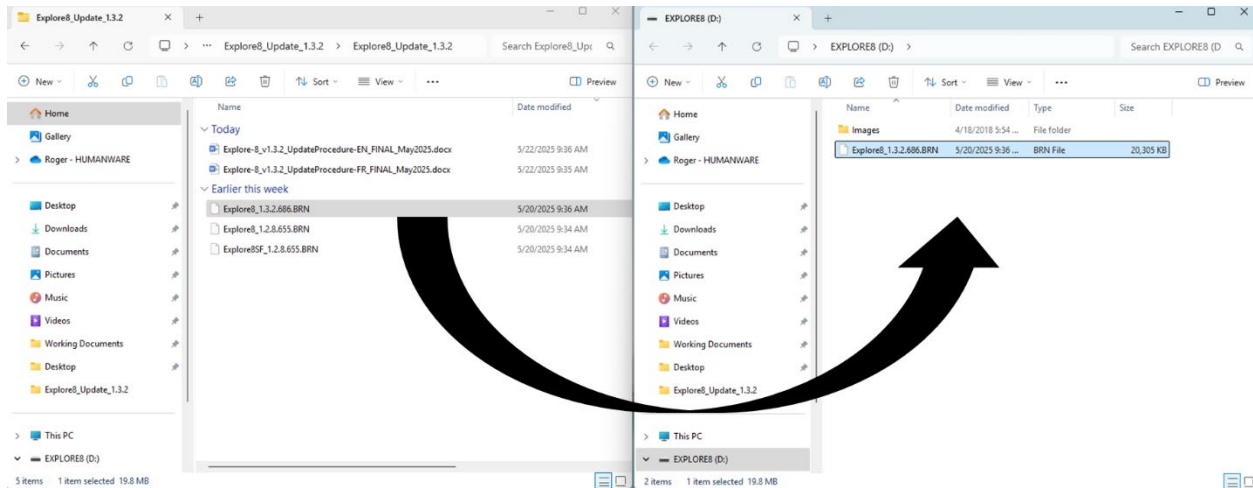
4. Connect the explorē 8 device to the computer where the update files are downloaded using the supplied USB cable.
5. Go to the files extracted in Step #3 on the computer.
Locate these two files: Explore8_1.2.8.655.BRN and Explore8SF_1.2.8.655.BRN.
Copy-paste or drag-drop these two files to the root of explorē 8 device.



6. Disconnect the device from the computer.

7. Reboot the device by pressing the power button.
8. “Software Update” will appear on the device’s screen.
9. Power the explorē 8 on and check the software version (see Step #1 for instructions). It will now read 1.2.8.655.
10. Power the device off and reconnect to the computer.
11. Go to the files extracted in Step #3 on the computer.

Copy-paste or drag-drop the Explore8_1.3.2.686.BRN file to the root of the explorē 8 device.



12. Disconnect the device from the computer.
13. Reboot the device by pressing the power button.
14. “Software Update” will appear on the device’s screen.
15. Power the explorē 8 on and check the software version (see Step 1 for instructions). It will now read: 1.3.2.686.

Congratulations! Your explorē 8 is now up to date. Be sure to review the latest User Guide and videos demonstrating the features and functionalities of your magnifier. You can access both from the explorē support page on our website at: <https://www.humanware.com/support/explore-8-handheld-electronic-magnifier/>.

[Tell us how we are doing.](#)

***Over time, this version may be higher, but the process is the same.**